



William Rhodes Primary and Nursery School

Code of Conduct for Parents, Carers and Visitors

This Code of Conduct is an unsigned agreement between the Parent, Carer, Visitor and William Rhodes Primary and Nursery School.

This code aims to clarify the types of behaviour that will not be tolerated and seeks parental agreement to these expectations and set out the actions that school can take, should this code of conduct not be adhered to.

At William Rhodes Primary and Nursery School, we are very proud and fortunate to have a very dedicated and supportive school community. At our school the staff, governors, parents and carers all recognise that the education of our children is a partnership between us. We expect our school community to respect our school ethos and rules, keep our school tidy, and set a good example of their own behaviour: both on school premises and when accompanying classes on school visits.

As a partnership, we are all aware of the importance of good working relationships and all recognise the importance of these relationships to equip our children with the necessary skills for their education and future lives. If a parent or carer has any concerns about their child or another child or parent, they should raise this in line with our Home – School Communication Policy: [Policies | William Rhodes Primary and Nursery School \(secure-primariesite.net\)](#)

Parents or Carers should speak to their child's Class Teacher initially and book in a meeting to discuss any concerns they may have.

Behaviour that will not be tolerated:

- Disruptive behaviour which interferes or threatens to interfere with any of the school's normal operation or activities anywhere on the school premises.
- Any inappropriate behaviour on the school premises.
- Using loud or offensive language or displaying temper.
- Threatening in any way, a member of staff, visitor, fellow parent/carer or child.
- Damaging or destroying school property.
- Sending abusive or threatening emails or text/voicemail/phone messages or other written communications (including social media) to anyone within the school community.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff/governors at the school on Facebook or other sites
- The use of physical, verbal or written aggression towards another adult or child. This includes physical punishment of your own child on school premises.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences)
- Smoking, taking illegal drugs or the consumption of alcohol on school premises.
- Dogs being brought on to the school premises. (other than guide dogs). Should any of the above occur on school premises or in connection with school, the school may feel it is necessary to take action by contacting the appropriate authorities or consider banning the offending adult from entering the school premises.

It is important for parents and carers to make sure any persons collecting their children are aware of this policy.

What will happen if the code is broken?

In the event of any parent/carer or visitor of the school breaking this code then proportionate actions will be taken, such as:

- In cases where the unacceptable behaviour is considered to be a serious and potentially criminal matter, the concerns will in the first instance be referred to the police. This will include any or all cases of threats or violence and actual violence to any child, staff or governor in the school, This will also include anything that could be seen as a sign of harassment of any member of the school community, such as any form of insulting social media post or any form of social media cyber bullying.
- In cases where evidence suggests that behaviour would be tantamount to libel or slander, then the school will refer the matter to the County Council's Legal Team for further action.
- In cases where the code of conduct has been broken but the breach was not libellous, slanderous or criminal matter, then the school will send out a formal letter to the parent/carer with an invite to a meeting. If the parent/carer refuses to attend the meeting then the school will write to the parent/carer and ask them to stop the behaviour causing the concern and warn that if they do not they may be banned from the school premises. If after this behaviour continues, the parent/carer will again be written to and informed that a ban is now in place.

Note:

- (1) a ban from the school can be introduced without having to go through all the steps offered above in more serious cases.
- (2) Site bans will normally be limited in the first instance.

Issues around conduct online and via social media:

Most people take part in online activities and social media. It's fun, interesting and keeps us connected. Within these spaces however we ask that you use common sense when discussing school life online.

'Think before you post'

- We ask that social media, whether public or private, should not be used to fuel campaigns and voice complaints against the school, school staff, parents or children
- We take very seriously inappropriate use of social media by a parent to publicly humiliate or criticise another parent, member of staff or child.
- Social media should not be used as a medium to air any concerns or grievances.

Online activity which we consider inappropriate:

- Identifying or posting images/videos of children
- Abusive or personal comments about staff, governors, children or other parents
- Bringing the school into disrepute
- Posting defamatory or libellous comments
- Emails circulated or sent directly with abusive or personal comments about staff or children
- Using social media to publicly challenge school policies or discuss issues about individual children or members of staff
- Threatening behaviour, such as verbally intimidating staff, or using bad language
- Breaching school security procedures

Thank you for abiding by this code in our school. Together we create a positive and uplifting environment, not only for the children, but also all who work and visit our school.